



GSC Live! RETAIL MANUAL (DESKTOP)

The first spot deliverable Gold, Silver & Platinum physically backed trading platform in Singapore.



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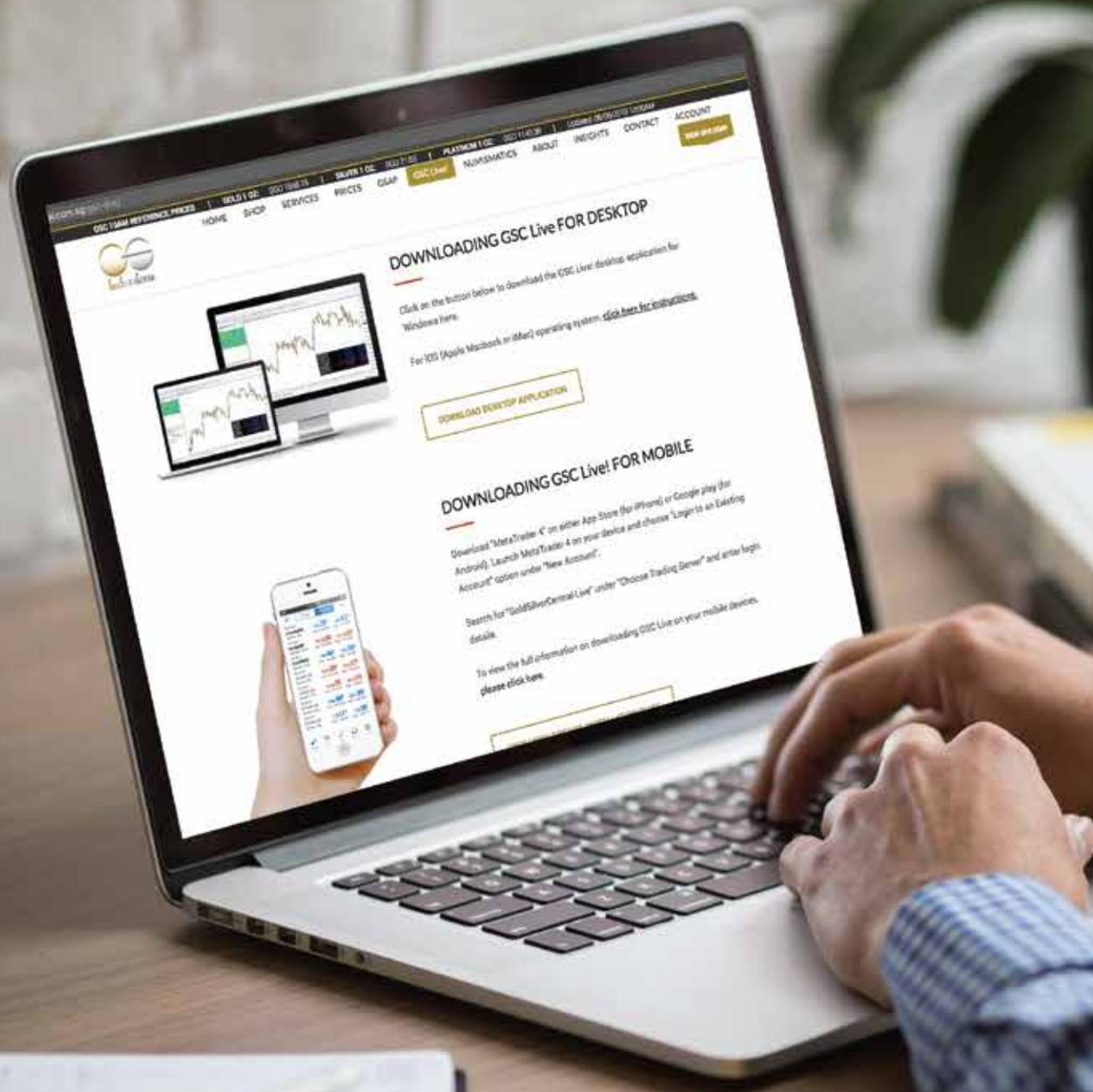
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DOWNLOADING GSC Live! (DESKTOP)

To download our GSC Live! for Desktop, please head over to our dedicated GSC Live! webpage at www.goldsilvercentral.com.sg/gsc-live/ and scroll down until you see the section for “Downloading GSC Live! For Desktop.”

Click on the “Download Desktop Application” button on the website and you will be prompted to download “goldsilvercentral4setup.exe”.

After downloading, double click on “goldsilvercentral4setup.exe” to install GSC Live! on your desktop.

DOWNLOADING GSC Live! (DESKTOP)

Installation Guide

1.

When you double click on “goldsilvercentral4setup.exe”, the installation will pop up. Agree with the license agreement and follow the instructions to install GSC Live! on your desktop.

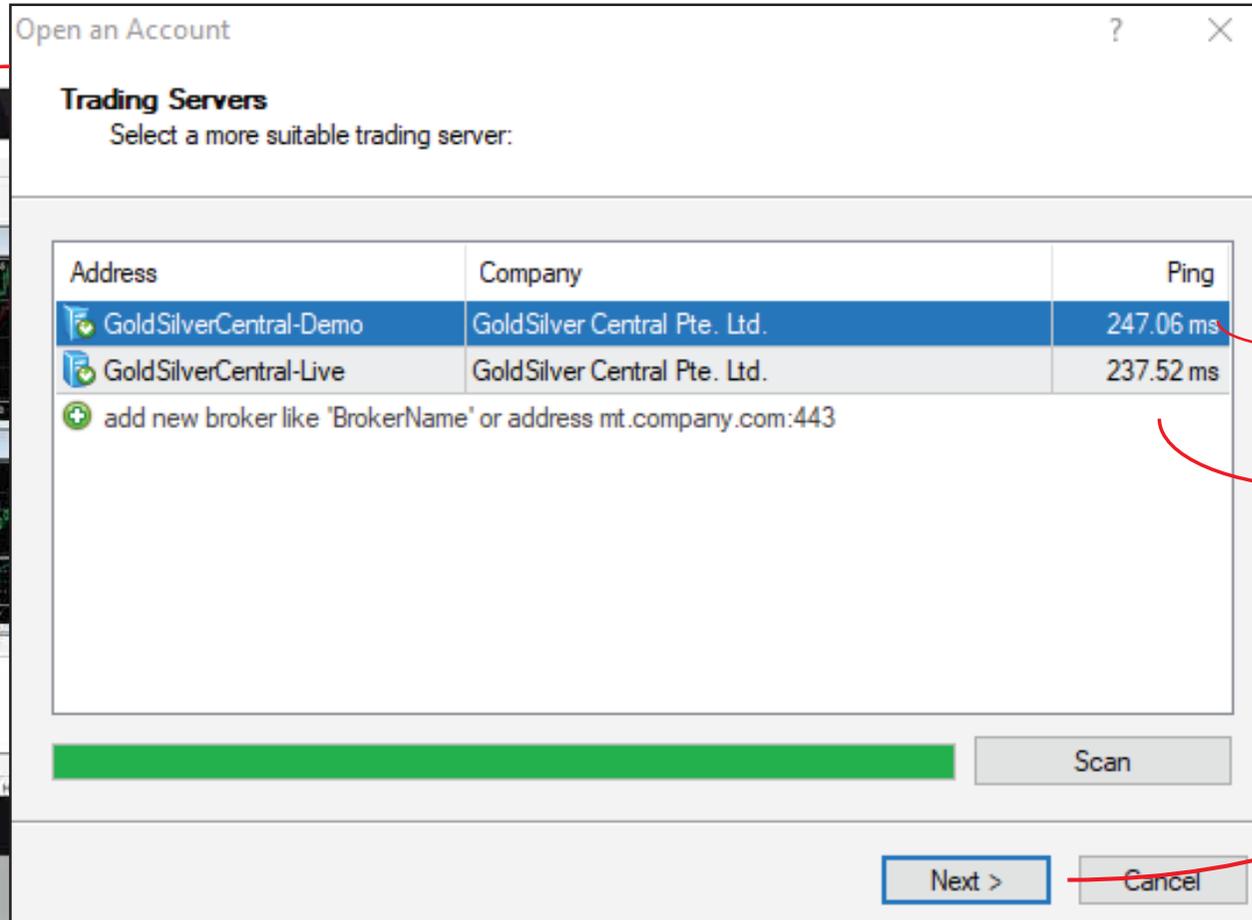


2.

You will see GSC Live! application icon on your desktop. Double click on the icon to launch the GSC Live! platform.



SETTING UP YOUR GSC Live! ACCOUNT On MetaTrader 4



1. Once you have launched the GSC Live! platform, you will see a window pop up prompting you to select the trading server.

For Demo
"GoldSilverCentral-Demo".

For GSC Live!
"GoldSilverCentral-Live".

Once you have selected your trading server, please click on the "Next >" button.

SETTING UP YOUR GSC Live! ACCOUNT On MetaTrader 4

2.

You will then be prompted to key in your login and password.

Input your **username** (4-digits) and **password** provided to you by our GSC Live! team and click on the **“Finish”** button.

Congratulations! You are now logged into GSC Live!

Open an Account

Select account type
To start working an account is required:

To start working, you need a valid trade account. If you don't have it, you can create a demo or real account by selecting the corresponding option below and pressing "Next":

Existing trade account

Login: 1516

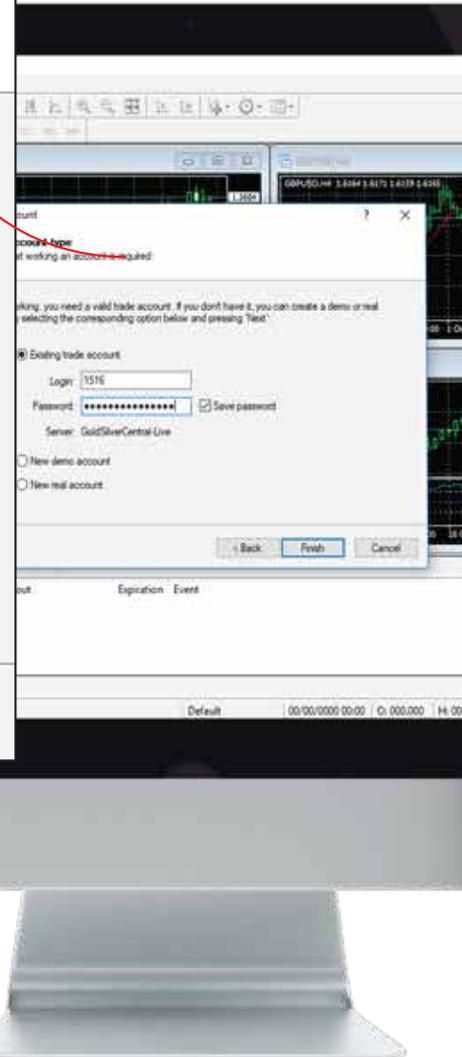
Password: ●●●●●●●●●● Save password

Server: GoldSilverCentral-Live

New demo account

New real account

< Back Finish Cancel



USER INTERFACE

Overview of Components



Don't see any charts appearing on your screen after logging into the GSC Live! platform? Don't worry, we will address this in the next section "User Interface"

1. Market Watch

2. Viewing Charts

3. Terminal



USER INTERFACE

Component - 1. Market Watch

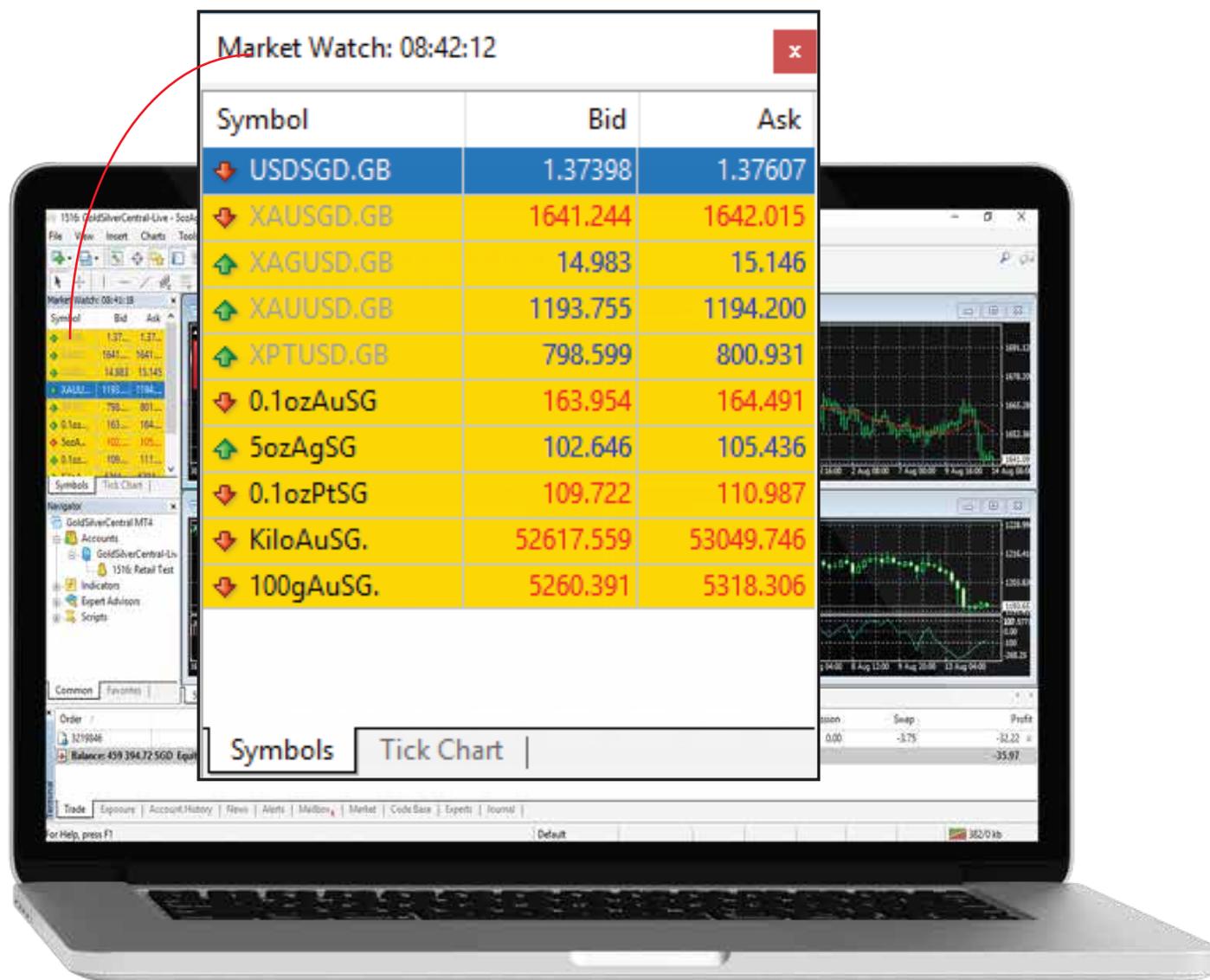
1.

The Market Watch window contains the symbol list available to you. The shortcut for this window is Ctrl+M, or you can click on “View-Market Watch” in the menu bar.

Fields in Grey are non-tradable contracts and are only for reference. Fields in Black are tradable contracts.

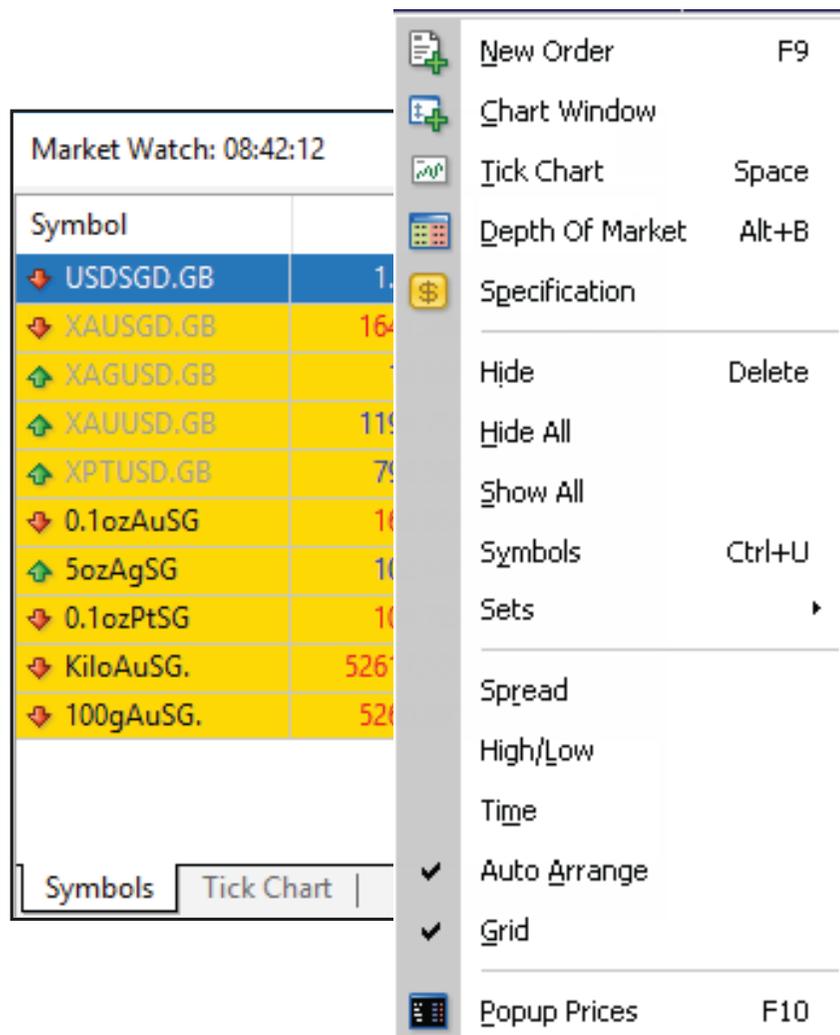
In Market Watch, you can control trade positions and charts. You can see the Contract Name, Bid Price and Ask Price.

To quickly view charts from the Market Watch, you can click on the symbol and drag it to an existing window to view the chart for the selected symbol.



USER INTERFACE

Component - 1. Market Watch



The screenshot shows the Market Watch window with a context menu open. The Market Watch window displays a list of symbols and their prices. The context menu is open over the 'USDSGD.GB' symbol, showing various actions such as 'New Order', 'Chart Window', 'Tick Chart', 'Depth Of Market', 'Specification', 'Hide', 'Hide All', 'Show All', 'Symbols', 'Sets', 'Spread', 'High/Low', 'Time', 'Auto Arrange', 'Grid', and 'Popup Prices'.

Symbol	Price
USDSGD.GB	1.4
XAUSGD.GB	16
XAGUSD.GB	
XAUUSD.GB	119
XPTUSD.GB	79
0.1ozAuSG	10
5ozAgSG	10
0.1ozPtSG	10
KiloAuSG.	526
100gAuSG.	52

Context Menu Items:

- New Order (F9)
- Chart Window
- Tick Chart (Space)
- Depth Of Market (Alt+B)
- Specification
- Hide (Delete)
- Hide All
- Show All
- Symbols (Ctrl+U)
- Sets
- Spread
- High/Low
- Time
- Auto Arrange
- Grid
- Popup Prices (F10)



2.

When you right click in the Market Watch Window, the context menu will pop up with a list of commands.

Some commonly used commands are:

New Order - You can open a “New Order” window to place a market or pending order for the chosen symbol. Additionally, you can configure the Stop Loss and Take Profit Levels. This will be covered further in “Market Execution: Order Types & How to Place them” section.

Chart Window - You can open the chart of your desired symbol and perform actions such as Technical Analysis.

Show All - You can see the full list of symbols available on GSC Live!

Popup Prices - You can see a clearer view of the market watch with popup prices

USER INTERFACE

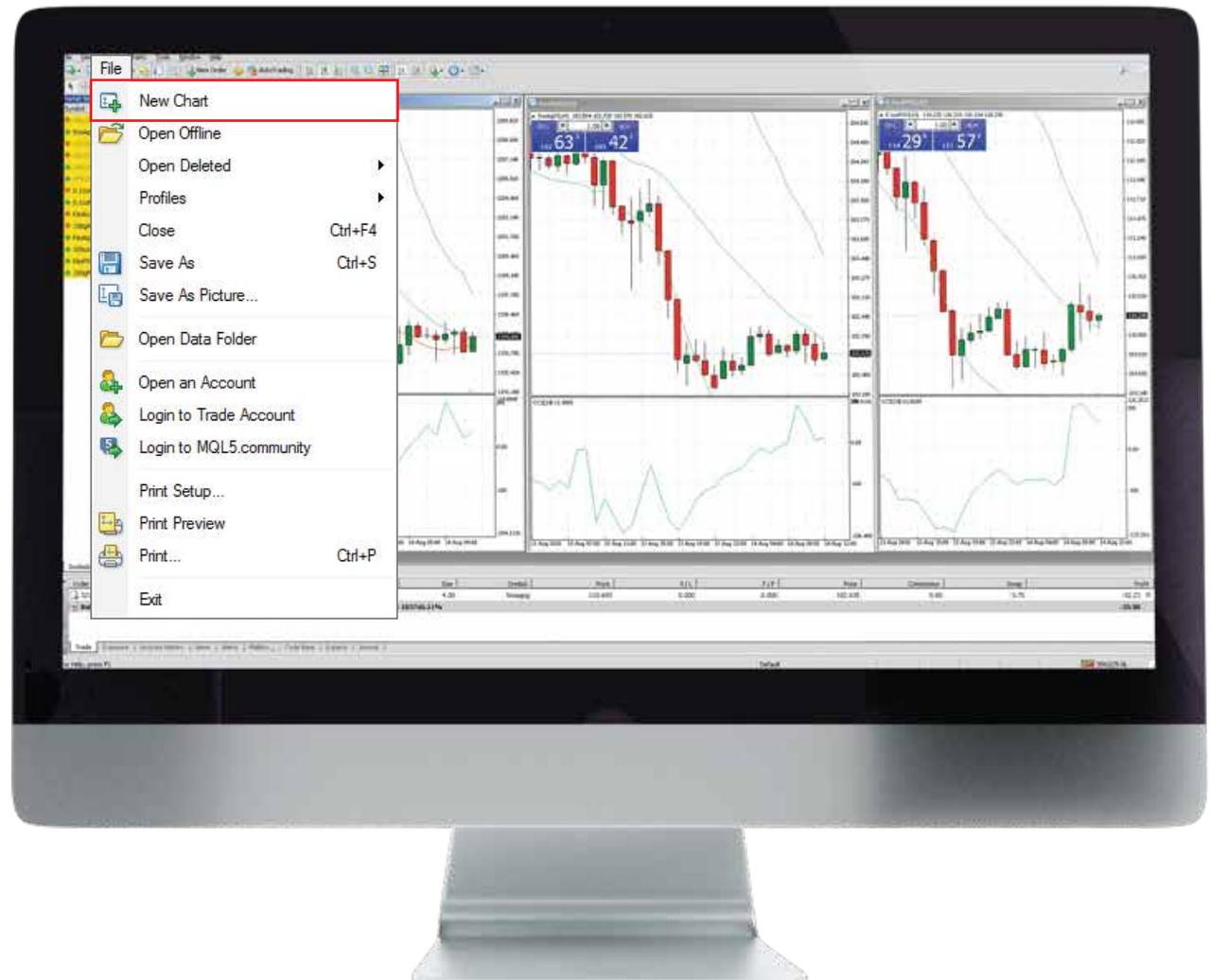
Component - 2. Viewing Charts

1.

The charts on GSC Live! displays the price changes of the selected symbol with time. With the charts here, you can customize and implement your desired indicators for technical analysis purposes.

To open a new chart, you can choose of the following:

- From the top menu, click on File and select New Chart.
- Click on the following icon seen in the Standard toolbar: 
- Drag and Drop the your desired symbol from your “Market Watch” window to your workspace.



USER INTERFACE

Component - 2. Viewing Charts



2.

There are 3 types of Charts Available:



Bar Chart



Candlesticks



Line Chart

For the various charts, you are able to input indicators into the charts. Indicators are mathematical manipulations with price and/or volumes of a symbol in order to get a good sense of future changes.

USER INTERFACE

Component - 2. Viewing Charts



When you click with the right mouse button, it will open the context menu commands.

Some commonly used commands are:

Indicators List - You can see and add the list of technical indicators to the chart window.

Timeframe - You can select different timeframes such as 1 minute, 1 hour, 1 week and more.

Properties - Clicking on this calls out the charts setup window (shortcut - F8). This allows you to customize the appearance and set the properties of each chart such as the color of the background, foreground, bull candle, bear candle and more.



Command	Shortcut
Depth Of Market	Alt+B
Indicators List	Ctrl+I
Timeframes	
Template	
Refresh	
Auto Arrange	Ctrl+A
Grid	Ctrl+G
Volumes	Ctrl+L
Zoom In	+
Zoom Out	-
Save As Picture...	
Print Preview	
Print...	Ctrl+P
Properties...	F8

USER INTERFACE

Component - 2. Viewing Charts



3.

You can use Technical Indicators in your charts as mentioned in point 1. Indicators here are divided into 2 groups according to their functionalities - **Trend Indicators** and **Oscillators**.

You can impose indicators into the chart using the following methods:

- Drag and Drop your indicator from the “Navigator” window to the chart.
- From the top menu, click on Insert and select Indicators.
- Click on the following icon seen in the Standard toolbar: 

Indicators can be imposed directly into the price charts such as Moving Average or it can be opened in a separate indicator window with a specific vertical scale such as MACD.

USER INTERFACE

Component - 3. Terminal

1.

Through the terminal, you can control trading activities, view news, account history, set up alerts and more.

Here are the ways to open up your Terminal Window:

- From the top menu, click on View and select Terminal.
- Click on the following icon seen in the Standard toolbar:



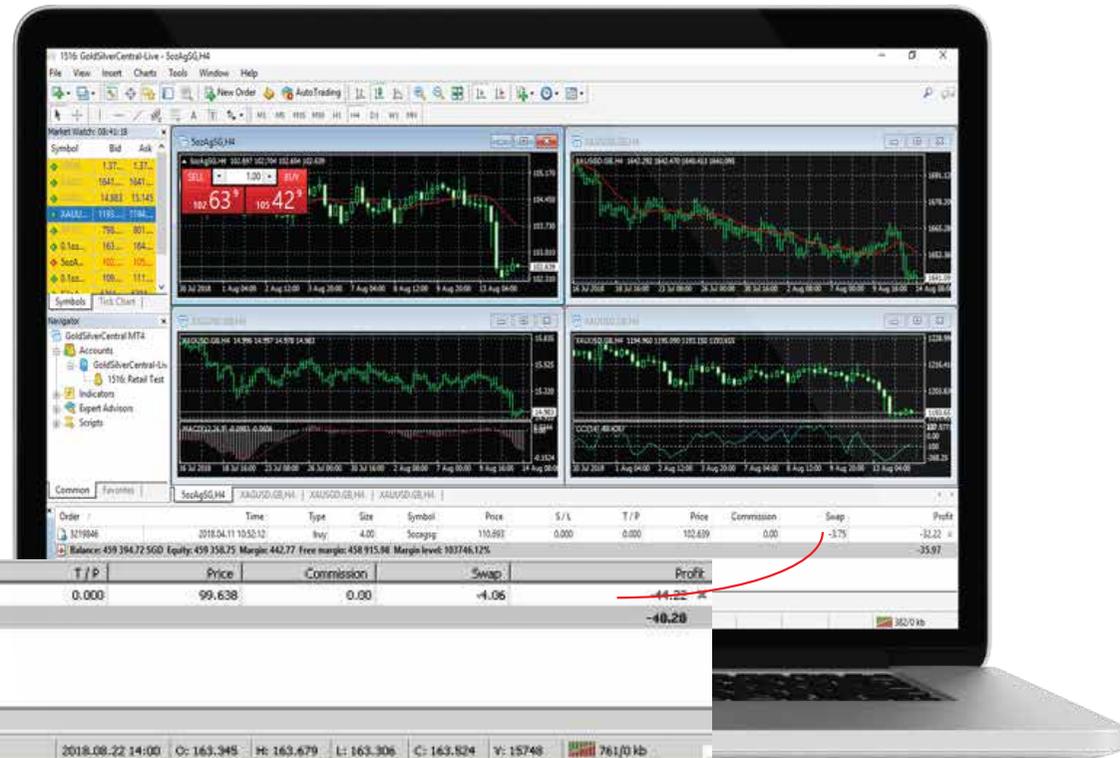
You will see the following tabs in the Terminal Window:

Trade, Exposure, Account History and more.

Some commonly used tabs are:

Trade - You can view statuses of your open positions & pending orders and manage all trading activities. Your Balance, Equity and Margin can be seen in this tab.

Exposure - This tab shows a summary of your state of assets by all open positions.



MARKET EXECUTION

Order Types & How to Place Them



You can perform the following Order Types on the GSC Live! platform:

1 Market Order

When you execute Market Orders, this results in opening up a trade position. Contracts available here are bought at ASK price from GoldSilver Central and sold at BID price to GoldSilver Central. You can attach Stop Loss & Take Profit to a market order.

2 Pending Order

When you set a Pending Order, your trade will be executed once the contract price reaches your pre-defined level. There are 4 types of Pending Orders you can make:

- Buy/Sell Limit
- Buy/Sell Stop
- Stop Loss
- Take Profit

MARKET EXECUTION

Placing a Market Order



The Process

You can open a New Order Window via the following ways:

- From the top menu, click on Tools and select New Order.
- Click on the following icon seen in the Standard toolbar: 
- Press "F9" on your keyboard.
- Doubleclick on contract name in "Market Watch" window.

1. Choose your Symbol/Contract
2. Specify the No. of Lots (Trade Volume)
3. Specify your Stop Loss & Take Profit Levels (Optional)
4. Choose Market Execution under Type
5. Select **Sell by Market** or **Buy by Market**

The screenshot shows a trading interface with a chart on the left and an 'Order' window on the right. The chart displays price fluctuations for '0.1ozAuSG' with a current price of 163.100. The 'Order' window is titled 'Order' and contains the following fields:

- Symbol: 0.1ozAuSG, 0.1 oz Gold Bar in Singapore Dollar (marked with a red circle 1)
- Volume: 1.00 (marked with a red circle 2)
- Stop Loss: 0.000 (marked with a red circle 3)
- Take Profit: 0.000 (marked with a red circle 3)
- Comment: (empty text box)
- Type: Market Execution (marked with a red circle 4)

Below the 'Type' dropdown, the 'Market Execution' section displays the current market price: 162.544 / 163.100. At the bottom of this section, there are two buttons: 'Sell by Market' (red, marked with a red circle 5) and 'Buy by Market' (blue). Below the buttons is a yellow bar and a warning message: "Attention! The trade will be executed at market conditions, difference with requested price may be significant!"

Upon confirmation, you will see the result of the Market Execution - if it's a successful trade done or if there's an error with the execution. Please see the next page for reference.

MARKET EXECUTION

Placing a Market Order



Success!

Another common method of placing a Market Order is via the Popup Price window by pressing “F10” button.

Popup prices		
XAUUSD.GB	1185.600	1186.06
5ozAgSG	99.072	101.85
USDSGD.GB	1.37219	1.3743
XAUSGD.GB	1627.910	1628.73
XAGUSD.GB	14.483	14.64
XPTUSD.GB	779.089	781.48
0.1ozAuSG	162.621	163.16
0.1ozPtSG	106.900	108.175
KiloAuSG.	52188.895	52622.820
100gAuSG.	5217.521	5275.610
KiloAgSG.	595.469	726.087
100ozAgSG.	1918.667	2124.137
KiloPtSG.	34272.121	35116.785
100gPtSG.	3425.608	3573.512

The screenshot shows a trading interface with a '5ozAgSG' price chart on the left and an 'Order' window on the right. The 'Order' window is titled 'Order' and contains the following fields: Symbol: 5ozAgSG, 5 oz Silver in Singapore Dollar; Volume: 1.00; Stop Loss: 0.000; Take Profit: 0.000; Comment: (empty); Type: Market Execution. Below these fields is an 'Order Execution' section with a red-bordered box containing the text: '#3428610 buy 1.00 5ozAgSG at 101.866 successful'. At the bottom of the window are 'OK' and 'Print' buttons, and a note: 'You can print out this information by pressing "Print" button.'

1. Doubleclick on the contract
2. The New Order Window will appear
3. Upon the success of your order execution, the confirmation will appear.

MARKET EXECUTION

Placing a Pending Order

To place a Pending Order, open up the same New Order window as indicated in the previous section “Placing a Market Order”.

You can place the following types of Pending Orders:

1 Buy Limit

If you feel that prices will reverse when it drops to a certain price level, then place a Buy Limit. This means that a buy trade will be executed at a price **BELOW** the current spot price. EG: If the current price is 1120, your buy limit could be placed at 1100.

2 Sell Limit

If you feel that prices will reverse when it goes up to a certain price level, then place a Sell Limit. This means that a sell trade will be executed at a price **ABOVE** the current spot price. EG: If the current price is 1120, your sell limit could be placed at 1400.

3 Buy Stop

If you feel that prices will go up to a certain price level, and you would like to execute a trade at that price level, then place a Buy Stop. This means that a buy trade will be executed at a price **ABOVE** the current spot price. EG: If the current price is 1120, your buy stop could be placed at 1130.

4 Sell Stop

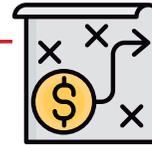
If you feel that prices will drop and reach a certain price level, and you want to execute a trade at that price level, then place a Sell Stop. This means that a sell trade will be executed at a price **BELOW** the current spot price. EG: If the current price is 1120, your sell stop will be placed at 1100.



Curious to understand the rationale behind Buy Stop and Sell Stop and how to use it? Contact us at +65 6222 9703 or email us at enquiry@goldsilvercentral.com.sg to know how to benefit from the indicators!

MARKET EXECUTION

Placing a Pending Order



The Process

Order

Symbol: 0.1ozAuSG, 0.1 oz Gold Bar in Singapore Dollar

Volume: 1.00

Stop Loss: 0.000 Take Profit: 0.000

Comment:

Type: Pending Order

Pending Order

Type: Buy Limit

at price: 0.000

Expiry: 2018.08.23 15:18

Place

Open price you set must differ from market price by at least 0 points.

Order

Symbol: 0.1ozPtSG, 0.1 oz Platinum Bar in Singapore Dollar

Volume: 1.00

Stop Loss: 0.000 Take Profit: 0.000

Comment:

Type: Pending Order

Pending Order

Type: Buy Stop

at price:

Expiry: 2018.08.24 11:59

Place

Open price you set must differ from market price by at least 0 points.

1. Choose your Symbol/Contract
2. Specify the No. of Lots (Trade Volume)
3. Optional: Specify your Stop Loss & Take Profit Levels
4. Choose **Pending Order** under Type
5. In the Pending Order Sub Window, select either Buy Limit or Sell Limit or Buy Stop or Sell Stop under Type.
6. Set your desired price level in which the order will trigger.
7. Optional: You can set the expiry time of the order. (The pending order will be cancelled if it is not executed by the expiry time)
8. Click on the “Place” button to submit the Pending Order.

TRADE MANAGEMENT

Closing Executed Orders

To close your executed open position, open up the Terminal Window and click on “Trade” tab. Double-click on the order you wish to close.

Order	Time	Type	Size	Symbol	Price	S / L	T / P	Price	Commission	Swap	Profit
3428610	2018.08.24 05:17:59	buy	1.00	5ozagsg	101.866	0.000	0.000	99.634	0.00	0.00	-2.23
Balance: 459 345.18 SGD Equity: 459 342.95 Margin: 101.87 Free margin: 459 241.08 Margin level: 450928.62%											
3429944	2018.08.24 10:59:26	buy limit	1.00	0.1ozptsg	107.000	0.000	0.000	108.683			

Terminal | Trade | Exposure | Account History | News | Alerts | Mailbox 6 | Code Base | Experts | Journal

Order #3428610 buy 1.00 5ozAg5G at 101.866 sl: 0.000 tp: 0.000

Symbol: 5ozAg5G, 5 oz Silver in Singapore Dollar
Volume: 1.00
Stop Loss: 0.000 Take Profit: 0.000
Comment:
Type: Market Execution

Market Execution

99.553 / 102.333

Sell by Market Buy by Market

Close #3428610 buy 1.00 5ozAg5G by Market

Attention! The trade will be executed at market conditions, difference with requested price may be significant!

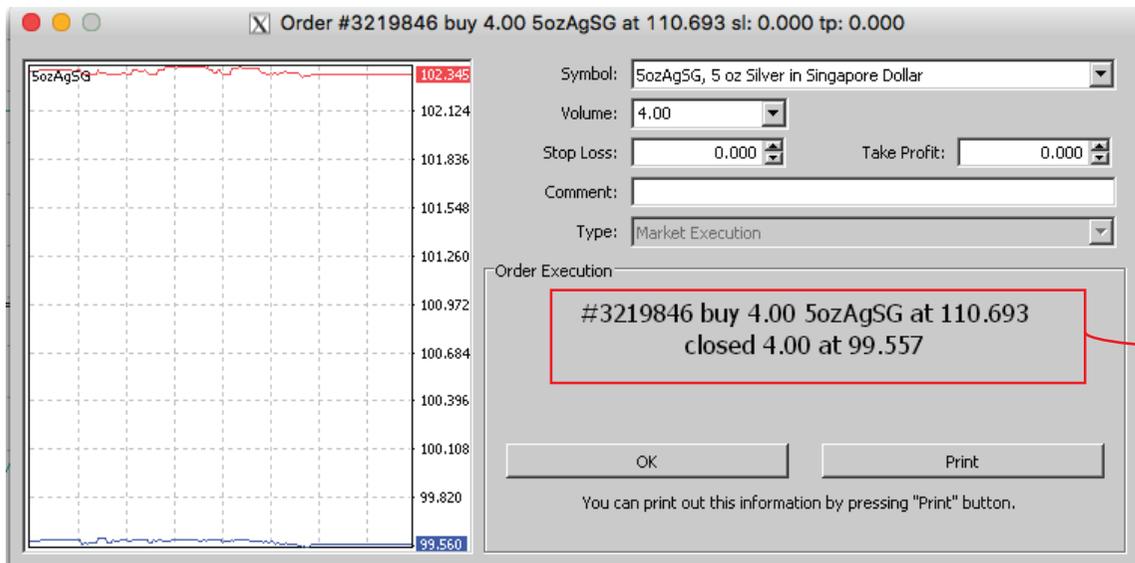


The Process

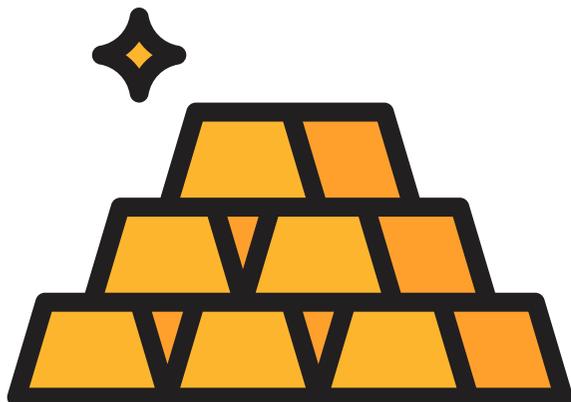
1. Ensure the Symbol/Contract is correct
2. Ensure the No. of Lots (Trade Volume) is correct
4. Choose Market Execution under Type
5. Click on the “Close #ordernumber details by Market” yellow button.

TRADE MANAGEMENT

Closing Executed Orders



When your closed order execution is confirmed, you will see a success message that the order has been closed.



Taking Physical Delivery

Please take note that if you would like to take Physical Delivery of your Gold, Silver or Platinum from your GSC Live! account, **DO NOT CLOSE your executed order**. Contact the GSC Live! team via +65 62229703 or email to gslive@goldsilvercentral.com.sg. Our premiums to top up for our recommended bullion list can be viewed in our GSC Live! customer agreement or in the next page.

TRADE MANAGEMENT

Taking Physical Delivery - Recommended Delivery List

Metal Type	Recommended Delivery Size and Type
Gold	0.9999 1oz Gold Bar or Gold Coin
Silver	0.999 10oz Silver Bar, 100oz Silver Bar
Platinum	0.9995 1oz Platinum Bar or Platinum Coin

Gold	Premium Top Up Per Piece (SGD)	Premium Top Up Per Piece (USD)
Canadian Maple Leaf/ Australian Kangaroo Gold Coin 1/10oz	S\$ 45	US\$ 33
Canadian Maple Leaf/ Australian Kangaroo Gold Coin 1oz	S\$ 60	US\$ 45
Royal Canadian Mint/ Perth Mint/ Pamp Suisse 1oz	S\$ 55	US\$ 42

Silver	Premium Top Up Per Piece (SGD)	Premium Top Up Per Piece (USD)
Perth Mint Lunar Silver Coin 5oz	S\$ 38	US\$ 29
Royal Canadian Mint 10oz Silver Bar	S\$ 30	US\$ 22
Royal Canadian Mint/ Perth Mint/ Johnson Matthey Bar Silver 100oz	S\$ 170	US\$ 125

Platinum	Premium Top Up Per Piece (SGD)	Premium Top Up Per Piece (USD)
Canadian Maple Leaf Platinum Coin 1/10oz	S\$ 75	US\$ 55
Canadian Maple Leaf Platinum Coin 1oz	S\$ 110	US\$ 80
Valcambi Platinum Bar 1oz	S\$ 70	US\$ 52

*Premiums updated as of 18 September 2018

TRADE MANAGEMENT

Implementing Trailing Stop to Order

A Trailing Stop function can be implemented to reduce losses in an event when the price of your order moves in an unfavorable direction.

It automatically adjusts to the current market price of the Symbol/Contract, hence providing you with more flexibility and control to profit or to limit losses.

To attached a **Trailing Stop** to your Order, right click on your open position in the chart and hover to “Trailing Stop” and select the number of points. Please note that 10 points refers to 1 pip, 20 points refers to 2 pips.

Please take note that a Trailing Stop can only be used when your GSC Live! program is running. If your GSC Live! program is closed, the Trailing Stop will not be activated.



Curious to know what does pips refer to? Contact us at +65 6222 9703 or email us at enquiry@goldsilvercentral.com.sg and we will be happy to explain the terms to you!



TRADE MANAGEMENT

Modifying Levels of Stop Loss or Take Profit on Positions



You can modify and set new levels of “Stop Loss” or “Take Profit” on your current positions

Double click on your opened position in the “Terminal” window to open up the opened position context menu. Select “Modify Order” under the Type Field.

Set the points in the Level Field and click on the “Copy as” button. Press on the “Modify” button to submit your modification.

Once the trade position has been modified, the new values in the fields of “S/L” and “T/P” will be reflected.

To find out more about GSC Live! and how to fully utilize its benefits, please contact us at +65 6222 9703 or email us at enquiry@goldsilvercentral.com.sg



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Retail Opening Hours:
Mon - Fri : 10am - 5.45pm
Sat : 10am - 12.45pm